

Naveen Kharwar

Developer and Technical Support Specialist

I'm a front-end WordPress developer. Using my skills, I have worked on multiple projects and helped businesses to grow. I have adequate knowledge of HTML, CSS, JavaScript, PHP, and WordPress with more than three years of experience.

Lucknow, Uttar Pradesh | +91-9415633732 | www.NaveenKharwar.me

Work Experience

February 2021 - Current

Awesome Motive

Technical Support Specialist (Remote)

- I helped 3+ million users to use the All in One SEO Plugin.
- I created internal documentation for the support team to improve work efficiency.
- I wrote code snippets for the support team to improve the troubleshooting process.
- I helped the development team by testing each build before they released it.
- I helped the new team members by guiding and sharing the WordPress and SEO knowledge.

November 2020 - February 2021

Inactiv.com Media Solutions Pvt Ltd.

Technical Support Engineer (Remote)

- I helped the customers of BlogVault, MalCare, and MigrateGuru plugins by providing excellent support.
- Cleaned multiple WordPress websites by identifying the viruses and malware.
- I wrote documentation for the customers of BlogVault, MalCare, and MigrateGuru.
- I built scripts for the support team to quickly find known malware from the WordPress site by matching the signature.

January 2020 - August 2020

Lubus

WordPress Developer (Remote)

- I built multiple websites using WordPress, such as propelmarine.com and exotel.com.
- Help team by finding bugs in their internal projects.
- I gave technical support to clients on Skype.
- I worked with WooCommerce API to generate reports in CSV format and display them in WordPress Dashboard.

2018 - December 2019

Freelancing

Web Developer (Remote)

- I built some amazing websites like <https://ubuntucinnamon.org/>, <https://healclinic.mx/>, <https://blakomi.com/>, and <https://punitachatwani.com/>.
- I was pitching and helping them onboard.
- I collaborated with other freelancing agencies in order to deliver services like digital marketing, designing and development.

Technical Skills

HTML

CSS (SCSS)

JavaScript (jQuery & ReactJS)

PHP

WP CLI

Github

WordPress & WooCommerce

Soft Skills

Problem Solving.

Leadership skills.

Teamwork Skills.

Collaboration.

Languages

Professional

English

Native

Hindi

Important Links

NaveenKharwar.me

LI.com/@naveenkharwar/

WP.org/@naveenkharwar/

[Twitter/@naveenkharwar21](https://twitter.com/naveenkharwar21)

[IG.com/@naveenkharwar.extra](https://www.instagram.com/naveenkharwar.extra)